

The Janata Sahakari Bank Ltd., Pune.

Escalation Matrix (For Demat Opeartions)

Details of	Contact Person	Address	Contact No. & Email ID	Working Hrs.
CustomerCare	CustomerCare Team	Janata Sahakari Bank Ltd., Pune Vishnu Apartment, 1732 Sadashiv Peth Tilak Road, Pune- 411030	020-2422 1114 8600110695 Toll Free: 1800 233 3258 customercare@jsblpune.bank.in	(10.30 am to 01.30 pm) & (02.00 pm to 06.30 pm)
Head of CustomerCare	Mr. Deepak Kelkar	Sr. No. 691, Hissa no. A/1/2A, Pune- Satara Road, Near Rao Nursing Home, Bibwewadi, Pune 411037	020-2440 4444 9960721219 customercare@jsblpune.bank.in	(10.30 am to 01.30 pm) & (02.00 pm to 06.30 pm)
Compliance Officer	Mr. Mangesh C. Vaishampayan	Janata Sahakari Bank Ltd., Pune Vishnu Apartment, 1732 Sadashiv Peth Tilak Road, Pune- 411030	020- 24431015-16 9503058993 depository@jsblpune.bank.in	(11.00 am to 02.00 pm) & (03.00 pm to 06.00 pm)
CEO	Mr. Jagdish P. Kashyap	1444, Shukrawar Peth, Thorale Bajirao Road, Pune - 411 002, Maharashtra (India)	020-24453258 jsbho@jsblpune.bank.in	(10.30 am to 01.30 pm) & (02.00 pm to 06.30 pm)

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with:

- In case of NSDL <https://investor.nsdl.com/portal/en/home>
- In case of CDSL <https://www.cdslindia.com/Footer/grievances.aspx>
- or SEBI <https://scores.sebi.gov.in/>

Please quote your Complaint Ref No. while raising your complaint at Depository /SEBI SCORES portal.