

Annexure C

Data for every month ending - NSDL

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
A	B	C	D	E	F	G		H
1	Directly from Investors	NIL						
2	SEBI (SCORES)							
3	Depositories	1	0	1	0	0	1	7
4	Other Sources (if any)	0	0	0	0			7
5	Grand Total	1	0	1	0	0	1	

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
A	B	C	D	E	F
1	Oct-24	1	0	0	1
2	Nov-24	1	0	0	1
3	Dec-24	1	0	0	1
4	Jan-25	1	0	0	1
5	Feb-25	1	1	1	1
6	Mar-25	1	0	0	1
7	Apr-25	1	0	0	1
8	May-25	1	0	0	1
9	Jun-25	1	0	0	1
10	Jul-25	1	0	0	1
11	Aug-25	1	0	0	1
12	Sep-25	1	0	0	1
13	Oct-25	1	0	0	1
14	Nov-25	1	0	0	1
	Grand Total	1	1	1	1

Trend of Annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	1	5	5	1
2	2020-21	1	2	2	1
3	2021-22	1	10	9	2
4	2022-23	2	1	2	1
5	2023-24	1	2	2	1
6	2024-25	1	2	2	1
7	2025-26	1	1	1	1
	Grand Total	1	23	23	1

Annexure C

Data for every month ending - CDSL

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
A	B	C	D	E	F	G		H
1	Directly from Investors	NIL						
2	SEBI (SCORES)							
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0			0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
A	B	C	D	E	F
1	Oct-24	0	0	0	0
2	Nov-24	0	0	0	0
3	Dec-24	0	0	0	0
4	Jan-25	0	0	0	0
5	Feb-25	0	0	0	0
6	Mar-25	0	0	0	0
7	Apr-25	0	0	0	0
8	May-25	0	0	0	0
9	Jun-25	0	0	0	0
10	Jul-25	0	0	0	0
11	Aug-25	0	0	0	0
12	Sep-25	0	0	0	0
13	Oct-25	0	0	0	0
14	Nov-25	0	1	1	0
	Grand Total	0	1	1	0

Trend of Annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	0	0	0	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
6	2024-25	0	0	0	0
7	2025-26	0	1	1	0
	Grand Total	0	1	1	0

