

## **Mandate Cancel/Amend/Revoke/Suspend request**

Click on following link



**<https://custmandate.jsbnet.bank.in/>**

As per National Payment Corporation of India (NPCI), Janata Sahakari Bank Ltd., Pune. Has provided facility to cancel/Amend/Revoke/Suspend the Mandate directly by the Bank's Customer.

1. Mandate (sponsor) is a direction of a customer to the bank for crediting, in his account (loan instalment, recurring deposit (RD) etc. with Janata Bank.

### **Guidelines for mandate request:-**

1. Customer should enter his Customer number and Mobile number mentioned on the Mandate.
2. Click on get OTP: OTP will be sent on Mobile number.
3. Enter OPT received.
4. Click on Validate OTP.
5. Select the Mandate to be cancelled.
6. Confirm the mandate selection.
7. SMS will be sent for initiated the process for cancel / amend /revoke /suspend
8. <https://custmandate.jsbnet.bank.in/>